

## Canal Voyagers Limited - 2011 Booking Form

Please return to: Canal Voyagers Limited, 11 Wardle Way, Kidderminster, DY11 5UJ

Telephone: 07921 214414 email: info@canalvoyagers.com VAT No. 901 7343 51

The prices quoted are full board per person, inclusive of VAT where applicable at current rates and rating.

Number of nights stay:	4	5	7	9
Single cabin:	£400	£500	£650	£725
Single occupancy of en-suite double cabin:	£575	£675	£825	£900
Double en-suite cabin:	£425	£525	£675	£750
Twin en-suite cabin:	£450	£550	£700	£775

Please reserve the following accommodation (subject to the Conditions of Booking on the reverse):

For \_\_\_\_\_ nights for \_\_\_\_\_ Person(s) in \_\_\_\_\_ Single \_\_\_\_\_ Double \_\_\_\_\_ Twin Cabin(s).

Date \_\_\_\_\_/\_\_\_\_\_/2011, on Cruise Number \_\_\_\_\_ from \_\_\_\_\_ to \_\_\_\_\_

Please feel under no obligation when enquiring about cabin availability. Reservations may be made by telephone or email, but we must receive a completed form within 14 days.

If you prefer to use a credit or debit card, you may do so over the phone or by using our secure online booking service at <http://www.canalvoyagers.com>. For all card payments, payment must be made in full at time of booking. If payment is made by cheque, a deposit of £200 per person per cruise is required to secure the booking. The balance of the booking fee is due a minimum of 8 weeks before the cruise start date. Payment in full will be required for holidays booked less than 8 weeks before the start date.

Confirmation of booking will be sent by return of post, together with joining and leaving instructions for your cruise(s).

I/We enclose remittance of £\_\_\_\_\_ being deposit/full amount for the cruise(s) detailed above. (Please print all details, and make any cheques payable to **Canal Voyagers Limited**).

Name(s) (Mr/Mrs/Ms/Miss/Dr) _____	If you wish to pay by credit/debit card, please complete the following:
_____	Total Amount Due £ _____
Address _____	Card Number _____
_____	Expiry Date _____
_____	Start Date (if applicable) _____
Postcode _____	Card Verification Number (last 3 digits on reverse) _____
Telephone _____	I authorise Canal Voyagers to charge my account for the above amount in full.
Email _____	Card Holders Signature _____
How did you hear of our cruises? _____	Card Holders Name _____

Cancellation Insurance: All bookings should be covered by cancellation insurance from the time the deposit is paid – see booking conditions overleaf.

It is understood that I am/we are responsible for the full cost of the holiday.

I am/we are covered by a cancellation insurance scheme.

Signature..... Date \_\_\_\_\_

# CANAL VOYAGERS LIMITED

## TERMS & CONDITIONS OF BOOKING

1. Cabins can be provisionally booked by telephone or email. However this can only be confirmed on receipt of a properly completed booking form and the appropriate deposit within 14 Days. Your booking form and our confirmation constitute a legally binding contract between you and Canal Voyagers Ltd. We will be bound to provide accommodation in accordance with our conditions of booking. Your money is fully protected under the EEC Package Holiday Directive.
2. Once a booking has been confirmed, you are liable for the total cost of the cruise. Any outstanding balance is due 8 weeks before the start date of your holiday. *Payment in full will be required for holidays booked less than 8 weeks before the start date. Payments should be made by bank draft or personal cheque. Overseas payments by sterling bank draft or international cheque (or book online)*
3. Should you be forced to cancel your reservation, you must advise us immediately and confirm in writing. *Upon cancellation you will still be liable for the full cost of the holiday.* Bookings are only accepted on the condition that all members of the party are covered by cancellation insurance. All claims should be made direct to your insurance company, whose decision will be final.
4. We reserve the right to regard changes to dates after confirmation as cancellation.
5. We reserve the right to decline a booking without assigning reason for so doing.
6. We reserve the right to terminate a passenger's cruise should that person in our estimation have placed the boat, equipment, other passengers or crew in danger of damage or injury by ignoring safety advice or instructions from the crew. We also reserve the right to terminate the cruise of any passenger found to be smoking on the boat, or who in our estimation behaves in a manner disruptive to other passengers. No compensation will be given for cruise time or facilities cancelled due to this action and the person may have no further claim on the company.
7. We reserve the right to cancel any cruise due to circumstances beyond our control. Should this situation arise, you will if possible be offered alternative cruise dates. Otherwise any sum received from you will be returned in full, but you shall have no claim on any account against us.
8. We reserve the right to alter or amend a published cruise route (or routes) due to circumstances beyond our control. Should navigational difficulties prevail on the waterway, the cruise may be re-scheduled by the company to commence, divert or terminate at alternative locations in order to safeguard the holiday. Such situations will not be considered grounds for cancellation of a confirmed booking.
9. We will endeavour at all times to keep to the published timetable, however we shall not be liable for any loss to you caused by delay, failure to keep time, mechanical breakdown or any cause whatsoever.
10. We shall not be liable for any loss or damage to personal property belonging to you that might be sustained during the cruise, whilst the articles are on board, or on any vehicles or premises belonging to us. You are strongly advised to take out your own baggage and personal insurance.
11. We cannot be held liable for the death or personal injury during the cruise, whilst on the boat or property belonging to us unless such death or injury be directly caused by our negligence. We can take no responsibility for any consequences of not being informed regarding health problems of any guest.
12. We are unable to carry children under 14 years of age or pets.
13. Smoking is strictly forbidden on the boats.
14. The cruises are not considered suitable for people with limited mobility. If you are unsure if the cruises are suitable for you, please telephone us for advice.
15. Whilst every effort is made to ensure the accuracy of the contents of our brochure and other publicity material, we shall not be liable for any inaccuracies that might exist.

**Please print below the name, address and telephone numbers of all persons covered by this booking.**

Name	Address	Tel No